On July 16, 2020, NAACP Legal Defense and Educational Fund, Inc. (LDF) was notified that one of our vendors, Blackbaud, Inc., experienced a data breach in May 2020. Blackbaud, Inc. is among the largest donor management software companies serving nonprofit organizations currently.

As Blackbaud has communicated to LDF, information kept in our records, such as donor names, addresses, email addresses, and donation amounts, may have been accessed during the data breach in May. LDF does not store credit card or other personal payment information, therefore no such information was made vulnerable during the breach.

Blackbaud has informed us that it was able to determine that the copy of the data illegally removed from its system was destroyed. In addition, based on the nature of the data breach and Blackbaud’s research, combined with the input of independent investigators and law enforcement agencies, Blackbaud has informed us that it has no reason to believe that the data was shared before being destroyed, or that it will be disseminated or otherwise made available publicly.

LDF will be requesting that Blackbaud provide us with (i) a description of further corrective action it intends to take; (ii) assurances that it will pursue all reasonable and lawful efforts to prevent an information security incident from re-occurring in the future, and a description of those measures; and (iii) a copy of its root cause analysis of this incident. We will keep you apprised of relevant information as we acquire it.

LDF understands the importance of securing personal information, and we will continue to review our vendor selection with a critical eye toward security, integrity, and the best interest of our supporters to ensure that such an event does not occur again.

Please contact development@naacpldf.org if you have any questions or concerns. For more information about this incident and Blackbaud’s response to it, please visit their website at https://www.blackbaud.com/securityincident

Thank you for your support.

Respectfully,

V. Renee Cutting       Samuel Spital
Chief Development Officer       Director of Litigation & General Counsel